

# Reference



## • The Highland Council

**Country:** Great Britain  
**Municipality:** Highland Council  
**Population:** 221,630  
**Website:** [www.highland.gov.uk](http://www.highland.gov.uk)  
**Contact:** Graham MacDonald

## • Customer / Location / Situation

The Highland Council is a large, mainly rural area with its most populated area being Inverness, the population in the whole of the region is 221,630 with 58,963 being found in Inverness city, the total number of households in the region is 101,833. In early 2012, approximately 35,000 two-wheeled bins were distributed to the Inverness area, offering households the service of collecting paper, cardboard and plastic bottles on a fortnightly basis.

## • Requirements

To achieve or exceed recycling targets.  
 To offer a dry mixed recycling collection to Inverness and the surrounding area.

This was to be achieved by moving the service to fortnightly collection of residual / dry mixed recycling materials.

## • Recommendations / Technical Advice

All bins were purchased through the Scotland Excel framework agreement. SSI Schaefer Ltd was successful in winning the supply and distribution of containers to the Inverness area. SSI Schaefer Ltd was present at meetings before, during and after the contact was made, where advice was given in all aspects of the bin manufacturing process, delivery times and distribution and was continually monitoring the operation to ensure its effective completion.

## • Implementation

Once the contract was awarded to SSI Schaefer, the company held several meetings to discuss the requirements and book production capacity to match distribution needs. The bins were delivered and unloaded by the distribution crews, this process was planned and managed by the SSI Schaefer company with little or no involvement from the Highland Council. The distribution of the bins was planned and the number of bins delivered was reported daily, which enabled us to monitor the progress of the distribution. The distribution team completed the deliveries to the households on a tight timescale. As soon as the roll out had been completed the residents could now use their bins and contribute to the Highland Council's recycling rates.

## • Results

The changeover to alternate weekly collection has increased the amount of mixed dry recycle collected in the region from 3458 tonnes to 7799 tonnes. The amount of waste going to landfills has been reduced from 101290 tonnes to 93331 tonnes for the same period.